



For Immediate Release:

Consumer Credit Counseling Service of Northeastern Iowa Hires New Staff Members – Expands into Cedar Falls

(Waterloo) Consumer Credit Counseling Service of Northeastern Iowa (CCCS of Northeastern Iowa) is adding to its staff. One new employee will help with the agency’s new Cedar Falls office. The other will help manage the Waterloo office at 1003 West Fourth Street

Randy Hass joins the Waterloo team as the new branch manager. Hass graduated from Southern Illinois University with a BS in Aviation Management. He was president and CEO of a Cedar Rapids credit union for 10 years and most recently sold insurance. He brings years of experience in the financial industry to his new position.

“We think Randy’s experience will enhance the services we provide for our clients,” said Karen Atwood, the CEO of CCCS of Northeastern Iowa. CCCS provides credit counseling and bankruptcy counseling and education. The office has been in Waterloo for 22 years and employs certified counselors. The agency is also accredited.

Hass will also oversee operations at the new Consumer Credit Counseling Service office in Cedar Falls. That office is located in the Wesley Foundation across from the University of Northern Iowa campus. Hass says he’s excited to strengthen Consumer Credit Counseling Service’s relationship with area financial institutions and expand current services to reach a broader audience, including college students who often face challenges with debt.

Also, Lindsey Kieffer has been hired to provide credit counseling in the Waterloo office and in the Cedar Falls office. The Cedar Falls office will open in November in the Wesley Foundation across from the University of Northern Iowa campus. Kieffer will be trained and certified as a credit counselor. Kieffer says she’s looking forward to help college students with their credit card debt problems.

Kieffer graduated from the University of Northern Iowa with a degree in Family Services. For more information on all the services CCCS of Northeastern Iowa offers, go to www.cccsia.org.

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